



# Collaborative Tenant to Tenant Migration



## OVERVIEW

Southern Cross Group (SCG) is one of the leading service providers of development, facility, training and technology in Australia & India with more than 1000+ employees. The growing organization with the focus of global brand wanted to combine their different domains to a single, we at Kryptos supported SCG by migrating their multi-tenant to a new office 365 with a secure and reliable process.

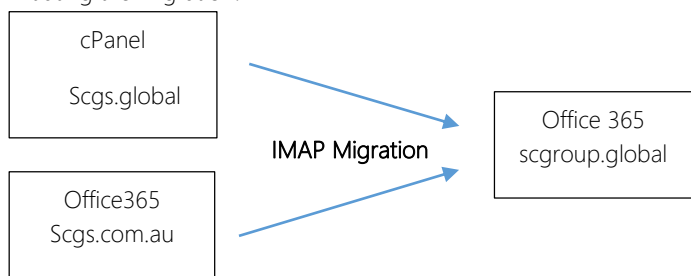
## SITUATION OVERVIEW

When organizations decide to migrate to office 365 as their business goal demands they need a trusted and reliable partner to execute their migration plan to avoid any pitfalls. SCG is one of the organizations wanted to merge their two different domains to a single domain. They wanted to migrate 100+ users to a new office 365 account. They had email service with cPanel and Microsoft office 365.

“SCG mainly concerned about the fear of **data loss** during migration and wanted to migrate with **no downtime including their online archive data**”

## SOLUTIONS

Kryptos suggested a complete start to finish process plan to execute this migration successfully by allaying SCS's concern. Kryptos team came up with a perfect migration plan through IMAP and ensured replicating all the settings like spam filters in the new office tenant, but at the same time, cautious in avoiding wrong credentials before initiating the migration.

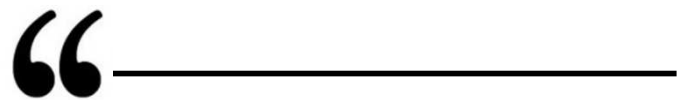


It was an easy walk for Kryptos to migrate from one tenant to another since it had done accomplished, but here the catch was migrating online archive data of more than 100 GB where it cannot be taken care by IMAP migration.

To overcome this the team puts an extra effort of migrating the data manually. The support document provided by Kryptos had all the answers to the users' queries with step by step procedures.

## RESULTS

More than expected, Kryptos delivered the project with maximum uptime without any data loss. SCG team was delighted with the team's diligent flawless work and disruption to the users. Training session had been given to all the users and 24\*7 friendly support team addressed all the queries. Overall Kryptos enabled the communication without any interruption which is the backbone of any business in service.



Everything went well during the migration. We were also taken through a brief training on office365 and the configuration that was done by Kryptos. Overall, we are very pleased with the service provided and the professionalism shown by your team. I hope to continue doing business with Kryptos in our future projects.

Southern Cross Group Global



### About Kryptos Technologies

Kryptos is the leader in Managed Services, transforming and aiding technology services providers into modernise their service offerings. Our services enable organizations to focus on what they do best; and put focus on what makes them successful. Our focus on cloud technologies makes us a thought leader in our field and we help others achieve the same. We make Cloud Simple.



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