



OculusIT uses Kryptos to Migrate 800 mailboxes from Exchange on-premises to Office365.



OVERVIEW

OculusIT is a global leader for Higher Education and Government focused IT Managed & Cloud Services in New Jersey with more than 250 client whom they have trusted relationships with. Kryptos worked along with OculusIT to assist them in migrating 800+ users for one of their client from Exchange on-premises to office 365 completely as a white labelled service.

SITUATION OVERVIEW

OculusIT had a great quarter and had landed on one too many Office365 migration tasks that needed to commence at the same time. Since their existing technology specialist were pre-occupied with other larger projects they turned to Kryptos to support them on performing the migration for their client as a white labelled service.

The migration included contacts, calendars, tasks, and mail of large data size. The OculusIT's client also wanted Active Directory Federation Services (AD FS) implemented to ensure they are equipped for Single Sign On (SSO) capabilities. OculusIT wanted a hassle free, efficient email migration to ensure their standards were maintained. Migration was very critical, as their client did not want any down time of their service.

SOLUTIONS

Before actual migration, our team spent hours talking to OculusIT's team to understand their Client's requirement and their working nature to avoid any uncertainties. Kryptos audited the Client's infrastructure for any patches update that may be required before drafting migration plan to avoid any surprises during migration.

The two main criteria of the migration service were

- Migration without core business disruptions during working hours
- Maximum up time of the service and avoid any data loss

We began with a sample subset of users and their data to ensure we followed all security norms to maintain standards and data privacy. The migration did not warrant any third party tools as most of the efforts could be achieved through manual highly standardised processes at Kryptos.

The migration project kept OculusIT up-to-date with the project plan and execution timeframes for their client, ensuring there was a single point of contact for them to reach out to. Kryptos support was easily accessible to the team and all questions were duly answered.

RESULTS

Once the sample subset was migrated and report was shared, Kryptos began migrating incremental amounts of data prior to the scheduled cutover date to ensure minimal downtime. This satisfied the client's requirement on ensuring business continued as usual during this migration. The cutover was planned during a weekend when there was minimal activity to ensure not many would be affected when the switch was made. The daily activity report was provided to the OculusIT team to ensure consistent project updates were provided.

Within a span of 10 days, we accomplished the project of moving 800 mailboxes to Office 365 with addition features of Skype for Business, AD Sync, ADFS with SSO and Public Folder Migration. Despite stringent timeline, we completed the project on time and produced the anticipated results.

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As the Manager for Client, I would like to highlight my appreciation for the work done by all technicians at Kryptos. Your high level of professionalism is impressive and is the foundation of our relationship. Thank you for the hard work. I appreciate working with all of you and know I can count on you 24/7 and this is helpful in managing clients.

OculusIT

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About Kryptos Technologies

Kryptos is the leader in Managed Services, transforming and aiding technology services providers into modernise their service offerings. Our services enable organizations to focus on what they do best; and put focus on what makes them successful. Our focus on cloud technologies makes us a thought leader in our field and we help others achieve the same. We make Cloud Simple.



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